



Foodservice

To our valued customers,

This letter is to make you aware of the significant supply chain disruptions we are experiencing that is impacting our supply of 3-gallon Ice cream packaging.

Kemps' 3-gallon packaging supplier, as well as other 3 - gallon tub manufacturers in the U.S. are experiencing significant market disruptions from two main raw materials – Cold Set Adhesive and Steel Rims. (fortunately, Kemps does not use steel rims)

Cold Set Adhesive Availability

Supply has been tight due to the adhesive suppliers operating under force majeure since the Polar Vortex in February. Most recently this was compounded by a major flood at one the glue suppliers manufacturing sites. This forced the outage late last week as limited inventories were depleted.

Our supplier is advising Kemps to plan for ongoing 3- gallon packaging shortages through November 1. Please understand we are doing our very best to provide you the most up to date information as we receive it with full transparency.

After reviewing our current 3-gallon inventory situation, with a few exceptions, we feel Kemps is in a pretty good place as it relates to inventory levels.

Rochester Production will focus on keeping high turning SKUs in stock through this shortage. There will be some of the seasonal flavor/slower moving items that will be out of stock beginning in September. Please work with your Kemps Sales Representative for specifics and potential flavor options.

Though these challenging times Kemps will focus on keeping our long time, loyal customers in stock to the best of our ability

This is not news we like to deliver. We appreciate you as our customer and apologize for the impact these supply challenges have on your business. Thank you for your patience and partnership as we work through these constraints.

Sincerely,

Mike Punton

Senior Director of Foodservice Sales