



July 1, 2021

Dear Valued Customer:

As the world rebounds from the COVID-19 pandemic, the global supply chain is experiencing unprecedented market conditions that have created bottlenecks in nearly every industry. Notably, modified food starch which requires propylene oxide for production, has emerged among the raw materials facing severe shortages.

Primarily produced in Texas, propylene oxide suppliers have struggled to recover from the winter storm and subsequent grid failure that significantly impacted the region earlier in the year. Further exacerbating this industry-wide recovery is the subsiding of the pandemic, making way for rising consumer demand for products made with propylene oxide.

Ventura Foods' modified food starch suppliers recently imposed allocations on the products they provide to us. Unfortunately, this will require us to impose similar allocations on our finished goods that contain modified food starch. We will communicate any potential allocation impact on your finished goods in the upcoming days as we receive more information from our suppliers. We anticipate these allocations will last for 8 to 12 weeks.

We understand the important role this ingredient plays in your finished goods. That is why Ventura Foods is working to source this ingredient from other suppliers and evaluate options for substitution or reformulation, when possible, to lessen the impact of this supply disruption for our customers.

We are committed to providing frequent updates as more information becomes available. We sincerely regret any inconvenience this may cause and thank you for your understanding in this matter.

Sincerely,

Customer Solutions
Ventura Foods
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